BLOCK LIST

CALL LIST

BLOCK NOW

DELETE

V5000

THE WRIGHT STUFF

Health Care
Products
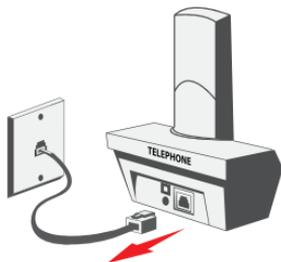that make life a
little easier

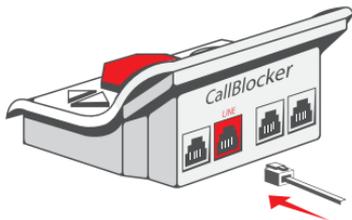# V5000
User Guide

Standard Set Up

1.

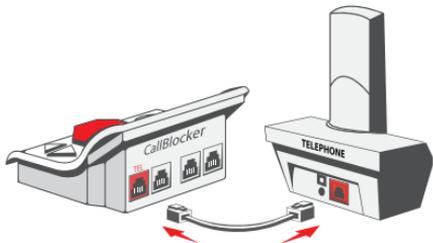Unplug the Line Cable from the telephone.

2.

Insert the Line Cable into the **LINE** port of the Call Blocker.

3.

Insert the **black** cable provided into the TEL port, place the other end into the telephone.

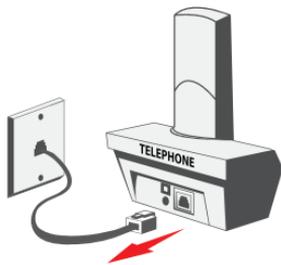Check for a dial tone, an active Call Blocker screen showing '0000' indicates it has been setup correctly.

UK Note: If there is no dial tone or the screen is not active, try reconnecting the Call Blocker using the LINE1 and TEL1 ports.
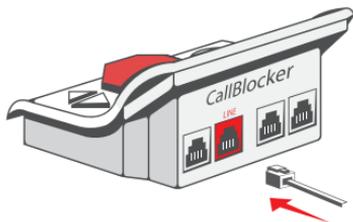
Parallel Set Up

1.

**If caller ID issues arise,
try the parallel setup method.**
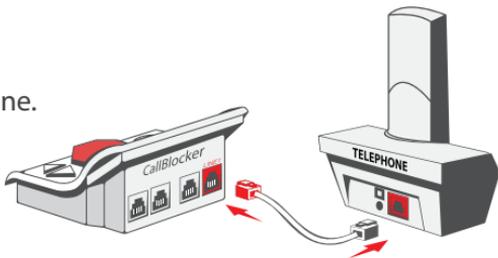
Unplug the Line Cable from the
telephone.

2.

Insert the Line Cable into the **LINE**
port of the Call Blocker.

3.

Insert the red end of the white cable
into the **LINE1** port of the Call Blocker
and connect the other end to your phone.

Check for a dial tone, an active
Call Blocker screen showing '0000'
indicates it has been setup correctly.

ADSL / DSL Set Up

1.
Unplug the Line Cable from the telephone.

2.
Insert the Line Cable into the **LINE** port of the Call Blocker.

3.
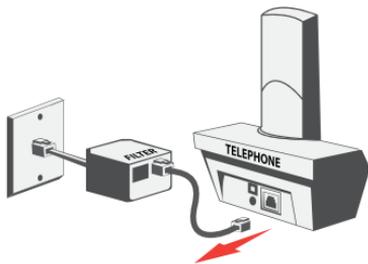Insert the **black** cable provided into the TEL port, place the other end into the telephone.

Check for a dial tone, an active Call Blocker screen showing '0000' indicates it has been setup correctly.
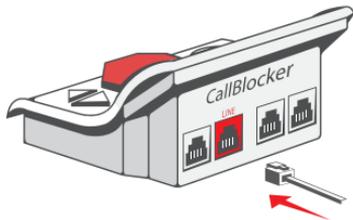
Router/Modem Set Up

1.

Unplug the Line Cable from the telephone.
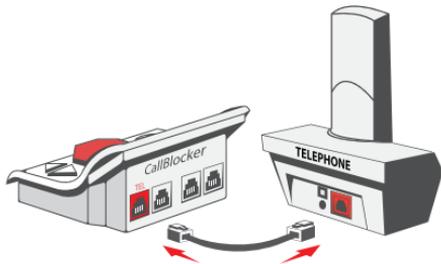

2.

Insert the Line Cable into the **LINE** port of the Call Blocker.

3.

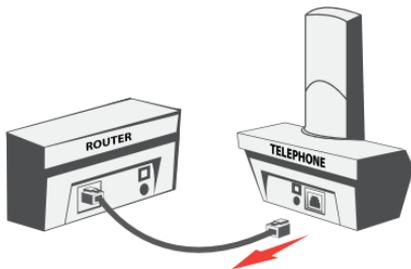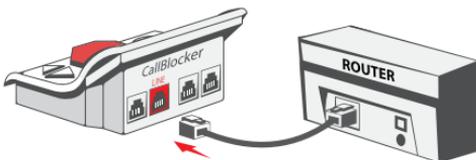Insert the **black** cable provided into the TEL port, place the other end into the telephone.

Check for a dial tone, an active Call Blocker screen showing '0000' indicates it has been setup correctly.

Your Call Blocker

Type of hidden call

Blocked number log

Number of calls blocked

Type of hidden call

NUMBER   BLOCK   UNAVAILABLE   0005

0005

INTERNATIONAL   WITHHELD   VOIPCALL

Navigation

Block Caller

Delete

BLOCK NOW
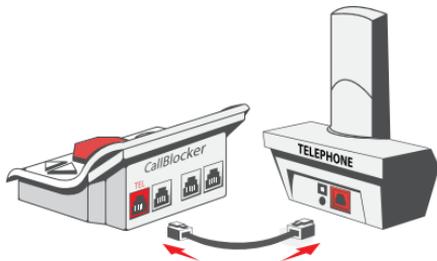
Block List
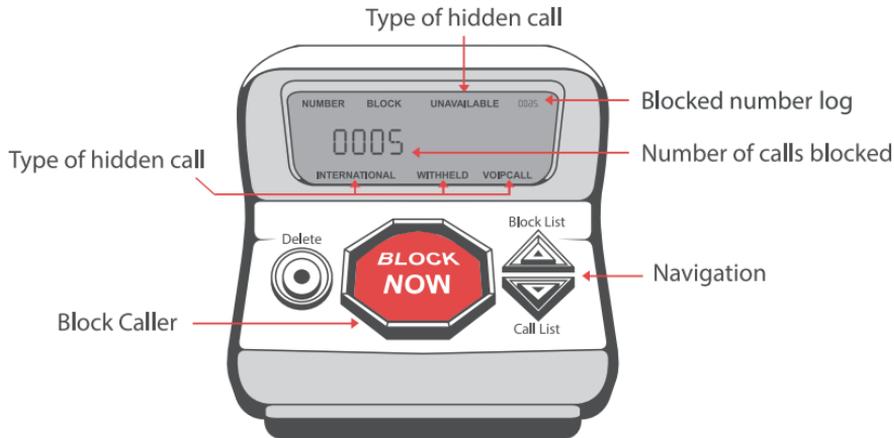
Call List

Image shown is for illustration purposes only

Controls Description

BLOCK LIST: Scroll up through the blocked number list
Should you have blocked a number by mistake press DELETE to remove

CALL LIST: Scroll down to view a list of the last 20 callers
To add any number to the block list simply press **BLOCK NOW**

Blocked Number Log:
Displays the number of times a blocked number has tried to call
since being blocked

Number of Calls Blocked:
Displays the amount of numbers that have been added to the Block List

Your First Unwanted Call

1.

After installing your Call Blocker, take calls in your usual manner.

2.

If the call is unwanted, simply press the BLOCK NOW button.
(The number must be visible on the telephone)

3.

The number will then be added to the block list, and cannot call you again.

Cordless phone #2 blocking function

Simply press # then 2 on any cordless phone handset to activate the BLOCK NOW function.

NOTE: The # 2 function will only work on cordless handsets connected to the Call Blocker.

Additional Programming Codes

How to enter codes

Pick up the phone and get a dial tone, then enter any of the codes below.
You will hear a single "beep" after each # to confirm successful entry.
You will hear multiple "beeps" if a code or number has already been entered.

Note: All Additional Blocking features are turned off by default

Add/Remove blocked numbers or area codes

Add: * * 7 # (beep) Number or Area Code # (beep)

Remove: * * 6 # (beep) Number or Area Code # (beep)

Additional blocking features

1.
Turn on: Blocking all "Withheld/Private Callers" - * * 7 # (beep) 7 * # (beep)
Turn off: Blocking all "Withheld/Private Callers" - * * 6 # (beep) 7 * # (beep)

2.
Turn on: Blocking all "International/Out of Area Callers" - * * 7 # (beep) * # (beep)
Turn off: Blocking all "International/Out of Area Callers" - * * 6 # (beep) * # (beep)

3.
Turn on: Blocking all "Unavailable Callers" - * * 7 # (beep) # (beep)
Turn off: Blocking all "Unavailable Callers" - * * 6 # (beep) # (beep)

4.
Turn on: Blocking all "International numbers with 00 prefixes" - * * 7 # (beep) 0 0 # (beep)
Turn off: Blocking all "International numbers with 00 prefixes" - * * 6 # (beep) 0 0 # (beep)

5.
Turn on: Blocking all "VOIP/IP Rogue Dialler Callers" - * * 7 # (beep) 6 * # (beep)
Turn off: Blocking all "VOIP/IP Rogue Dialler Callers" - * * 6 # (beep) 6 * # (beep)

The Call Blocker must be connected using the
Standard Setup in order to input programming codes

FAQ (Frequently Asked Questions)

Q: Do I need caller ID for the Call Blocker to work?
A: Yes, call ID must be enabled on your telephone line for the Call Blocker to work effectively.
(Without caller ID the Call Blocker may block all calls)

A: Why am I getting a busy signal when trying to enter the programming codes?
A: Some telephone line providers use network codes that may conflict with the Call Blocker's
programming codes. To overcome this, get a dial tone and hold the BLOCK NOW button for 5 seconds.
This will set the Call Blocker into programming mode and should now allow the codes to be entered.
Alternatively, seek further programming assistance at: www.cprcallblocker.com/programming

Q: Can I use the CPR Call Blocker with telephone extension sockets?
A: Yes, you can. However, problems can arise. The CPR Call Blocker is designed to work on one
telephone socket (master socket). If you wish to have additional phones around the house, it is
best to use a DECT (Digital Enhanced Cordless Telephone) setup with multiple cordless handsets
so that the Call Blocker can protect all of the phones connected to the main base station at
the master socket / wall jack.

Q: Why is there an "Err" message on Call Blocker screen?
A: This is due to a power surge on the line. Simply disconnect the Call Blocker for 15 minutes
and reconnect.

Q: I lose caller ID on my phone when the CPR Call Blocker is attached, what do I do?
A1: This is usally caused by overloading of an additional telephone equipment on your line. Try
disconnecting some telephone equipment to see if caller ID returns.

A2: Poor quality ADSL/DSL filters can also cause caller ID issues. To test this, try removing all the
ADSL/DSL filter and internet router to see if caller ID returns. If caller ID returns the ADSL/DSL filter
is at fault and will need to be replaced with high quality, branded version.

A3: If the above workarounds fail, connected the Call Blocker unit up in Parallel is discribed in this guide.

For more languages please visit www.cprcallblocker.com/languages

Extended Warranty

Don't forget! You have a FREE 1 year manufactuers warranty on your Call Blocker.

You can register your warranty: www.cprcallblocker.com/warranty

Did we make you happy?
Why not leave a review?

Simply visit:
UK: www.cprcallblocker.com/v5000-review
USA: www.callblockerusa.com/v5000-review
AUS: www.cprcallblocker.com.au/v5000-review

Did we do something wrong?
Let us put it right!

Simply contact our customer service team and we will be happy to fix it for you

Why not share the Call Blocker experience with your friends and family?

Here's a 20% discount code exclusive to our website to give as many times as you like!

"Thankyou20"

Contact Us

Should you need assistance setting up your Call Blocker or have any questions, please call or email our friendly technical support team who will be happy to help.

Email: support@cprcallblocker.com

UK Tech Support: 0800 652 7780

USA Tech Support: (408) 872 6822

Australia Tech Support: (02) 8005 5793

International Tech Support: (+44) 800 652 7780

Skype: cprcallblocker

UK	USA	AUS
CPR Call Blocker	CPR Global Tech LLC,	CPR Call Blocker
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Swansea,	Wilmington,	821 Pacific Hwy,
Wales.	Delaware.	Chatswood.
SA7 9FF	19808-1645	NSW 2067

www.cprcallblocker.com

Thank you for purchasing the

V5000 Call Blocker

from the

CPR Team

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visit www.watchu.com